

July 12th, 2024

Dear Friends,

Each summer, we come to you to ask for your support. When we do, we like to offer you a window into our practice. The letter below does so more eloquently than we could hope to ourselves. We're grateful to the author, and have changed the patient's name to maintain her privacy.

Board of Directors

Carol Causton, RN
Chair
Shoreham

Rob Alberts
Bridport

Sarah Bourne
Middlebury

Matthew Corrente
Middlebury

Dan DaPolito
Weybridge

Adam Fasoli, DMD
Dental Director
Middlebury

Chris Hodges
Cornwall

Matthew Kimble, Ph.D.
Middlebury

Linn Larson, MD
Medical Director
Middlebury

Patricia Reid
Vergennes

James W. Runcie, Esq.
Starksboro

Gina M. Tindall
Leicester

April 2024

Dear Heidi,

I was so taken with the beautiful compassionate way Open Door was available to my young friend Daniela. Without papers, without money, without her mother, your clinic provided her with amazing and real help.

When Daniela asked me for a ride there to the clinic, I asked her if she needed to make an appointment. She said, "No, I'm going to see Julia" (I hope I have her name right). It was like Julia was her friend.

And when we arrived, Julia stopped what she was doing, and listened to Daniela's concerns. Immediately, and oh so calmly, action was taken. Alysse dropped what she was doing to go with Daniela to see a health care person in another building. Off they walked so companionably.

And when they returned later, much later, with hard news, and so deftly did Alysse and Julia figure out how to bring me in without overwhelming Daniela. And even your asking me with your compassion if I wanted water or tea.

The whole experience was the most beautiful interplay between a problem, and solution, and holding the patient's feeling in the most supreme care.

I was amazed and grateful and wanted to share my amazement and a donation back to you and your lovely staff.

Thank you for what you are providing, and thank you especially for the generosity of spirit in which it is provided.

Signed,
A volunteer driver

The Open Door Clinic exists to care for our community members in their times of need. Please join us in this work through your own gift of support!

With gratitude,

Heidi R Sulis

Heidi R. Sulis, MPH
Executive Director

